

Review your Myriad test result with a **certified genetic counselor** at no additional cost

How can a test result consult benefit me?

A phone-based consult is an educational session with one of Myriad's genetic counselors. They are specially trained and certified by the American Board of Genetic Counseling. They can:

- provide personalized insights about the results of your test or screen;
- explain inherited conditions and their potential to impact your health;
- empower you to make informed decisions about your own medical management; and
- guide future plans for you and your family.

Is there any cost for a consult?

No. This session is available at no additional cost to all patients who have received a genetic result from Myriad.

How do I sign up for a Myriad test result consult?

- 1 Visit patient.myriad.com and click **Sign up** to register for an account. See reverse for step-by-step instructions.



- 2 Navigate to the "My consults" tab to schedule your patient education session with a genetic counselor.
- 3 You'll receive an email confirmation for your selected session. Need to change your consult time? Log in to your patient.myriad.com account.

Need help registering for a consult?

Contact the Myriad Customer Service team



(800) 469-7423



csccomments@myriad.com



Steps to schedule your Myriad test result consult

- 1 Visit patient.myriad.com and click **Sign up**.
- 2 Enter contact information and create a password.
- 3 Agree to Terms of Service and Privacy Policy, then click **Create my account**.
- 4 If prompted, enter the barcode or accession number from your report to link it to your account.
- 5 Navigate to the **My Consults tab**. Choose to speak with a genetic counselor now (if available) or schedule a consultation.
- 6 Enter all required information and select the test you want to discuss. If you've opted for an immediate consult, click **Join the queue**. If not, click **Next: Schedule a time**, select from the available options and click **Schedule appointment**.



An appointment confirmation will be sent to the email address provided. At your scheduled appointment time, your Myriad genetic counselor will call you at the number you've provided. This call may come from a restricted number.